

# REQUEST



## IMPORTANT

please note this documentation is no longer being updated. for the most up to date information, please visit [Engage API](#)

**Example URL:** <https://staging11.shortest-route.com/qatest/eCMessageService>

## Example Body

```
<SOAP-ENV:Envelope
  xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:soapenc="http://schemas.xmlsoap.org/soap/encoding/">
  <SOAP-ENV:Header>
    <authenticate xmlns="http://webservices.ecircle-ag.com/ws">
      <realm>realm</realm>
      <email>user</email>
      <password>password</password>
    </authenticate>
  </SOAP-ENV:Header>
  <SOAP-ENV:Body>
    <postGroupRequest
      xmlns="http://webservices.ecircle-ag.com/ws">
      <control
        xmlns="http://webservices.ecircle-ag.com
/ecm" request-id="Unique-String" group-id="new" clone-from-id="1">
        <failure-report-address
          xmlns="http://webservices.ecircle-
ag.com/ecm">
          <email>happy.user@mapp.com</email>
        </failure-report-address>
      </control>
    </postGroupRequest>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```